

RESPONSIBLE DISPOSAL SCHEME CLAIM FORM



Customer Information (Please PRINT)

Name:	Account Number:
Billing Address:	Postcode:
Delivery address:	Postcode:
Contact Number(s):	Date:
Email:	

Products returned for recycling

<u>Product returned value</u>					
1 x E-Tip	=	1 Point each	1 x Capsule	=	1 Points each
1 x Battery	=	2 Points each	1 x Device	=	15 Points each

<u>Please list your returned product</u>				
Products returned	Quantity	Value	=	Total Points earned
ORIGINAL E-Tips	<input type="text"/>	x 1 Point each	=	<input type="text"/> (a)
CURV E-Tips	<input type="text"/>	x 1 Point each	=	<input type="text"/> (b)
ORIG/CURV Batteries	<input type="text"/>	x 2 Points each	=	<input type="text"/> (c)
PRO Capsules	<input type="text"/>	x 1 Point each	=	<input type="text"/> (d)
PRO Devices	<input type="text"/>	x 15 Points each	=	<input type="text"/> (e)
Total points to be redeemed (a + b + c + d + e)			=	<input type="text"/> Total

Redemption of points earned

<u>Points redemption</u>		
20 points = 1 x Pack of 2 E-Tips	20 Points = 1 x Pack of 3 Capsules	25 Points = 1 x Battery

<u>Original</u>			
	Quantity		Quantity
Original 20mg E-Tips	<input type="text"/>	Menthol 18mg E-Tips	<input type="text"/>
Instant Use Tobacco (Battery)	<input type="text"/>	Instant Use Menthol (Battery)	<input type="text"/>

<u>Curv</u>			
	Quantity		Quantity
Tobacco 12mg E-Tips	<input type="text"/>	Menthol 18mg E-Tips	<input type="text"/>
Tobacco 20mg E-Tips	<input type="text"/>	Instant Use Menthol (Battery)	<input type="text"/>
Instant Use Tobacco (Battery)	<input type="text"/>		

<u>Logic Pro Capsules - Packs of 3</u>					
	Quantity		Quantity		Quantity
Berry Mint 6mg	<input type="text"/>	Menthol 6mg	<input type="text"/>	Tobacco 6mg	<input type="text"/>
Berry Mint 12mg	<input type="text"/>	Menthol 12mg	<input type="text"/>	Tobacco 12mg	<input type="text"/>
Blueberry 12mg	<input type="text"/>	Menthol 18mg	<input type="text"/>	Tobacco 18mg	<input type="text"/>
Cherry 6mg	<input type="text"/>	Strawberry 6mg	<input type="text"/>	Vanilla 6mg	<input type="text"/>
Cherry 12mg	<input type="text"/>	Strawberry 12mg	<input type="text"/>	Watermelon 12mg	<input type="text"/>

Delivery options (Please Tick)

Billing address	<input type="checkbox"/>	Signed for	<input type="checkbox"/>	2-3 days	<input type="checkbox"/>
Alternate address	<input type="checkbox"/>	Unsigned for	<input type="checkbox"/>		

For Internal use only

Operator	<input type="text"/>	Date received	<input type="text"/>
RDS Number	<input type="text"/>	Date processed	<input type="text"/>

Responsible Disposal Scheme - Terms and Conditions

Claims can only be made when the point value has reached the minimum requirement.

Points must be in multiples of 20 or 25.

Points have no cash value and cannot be carried forward for subsequent claims.

Please send your used E-Tips, capsules, batteries and devices to the address below with a completed version of this form.

Logic Responsible Disposal Scheme Returns
JTI, Virginia House
Weston Road
Crewe
CW1 6GH
United Kingdom

Returning goods

To help us process your returns, please follow the below requirements:

Do

- ✓ Include a fully completed Responsible Disposal Scheme Claim Form
- ✓ Remove all outer packaging and boxes
- ✓ Remove rubber caps/seals
- ✓ Submit multiple claims together, limited to one parcel per month
- ✓ Securely package your goods (products that go missing in transit cannot be replaced)
- ✓ Ensure the correct postage is paid
- ✓ Please allow 10 working days for your claim to be processed and dispatched

Do not

- ✗ Use our pre-paid Returns Label
- ✗ Send mixed product types or brands together, please keep them separated.

Please note if the above requirements are not met we reserve the right to refuse your claim and/or reject receipt of your returned goods.

If you require assistance please get in touch with our Customer Contact Centre on **0800 112 3401**.