

# RESPONSIBLE DISPOSAL SCHEME CLAIM FORM



## Customer Information (Please PRINT)

Name:	Account Number:
Billing Address:	Postcode:
Delivery address:	Postcode:
Contact Number(s):	Date:
Email:	

### Products returned for recycling

<u>Product returned value</u>			
1 x E-Tip	=	1 Point each	1 x Capsule/Pod
1 x Battery	=	2 Points each	1 x PRO or Compact Device
			= 1 Point each
			= 15 or 20 Points each

<u>Please list your returned product</u>			
Products returned	Quantity	Value	Total Points earned
ORIGINAL E-Tips	<input style="width: 50px;" type="text"/>	x 1 Point each	= <input style="width: 50px;" type="text"/> (a)
CURV E-Tips	<input style="width: 50px;" type="text"/>	x 1 Point each	= <input style="width: 50px;" type="text"/> (b)
ORIG/CURV Batteries	<input style="width: 50px;" type="text"/>	x 2 Points each	= <input style="width: 50px;" type="text"/> (c)
PRO Capsules	<input style="width: 50px;" type="text"/>	x 1 Point each	= <input style="width: 50px;" type="text"/> (d)
PRO Devices	<input style="width: 50px;" type="text"/>	x 15 Points each	= <input style="width: 50px;" type="text"/> (e)
Compact Pods	<input style="width: 50px;" type="text"/>	x 1 Point each	= <input style="width: 50px;" type="text"/> (f)
Compact Devices	<input style="width: 50px;" type="text"/>	x 20 Point each	= <input style="width: 50px;" type="text"/> (g)
Total points to be redeemed (a + b + c + d + e + f + g)			= <input style="width: 100px;" type="text"/> Total

### Redemption of points earned

<u>Points redemption</u>		
20 points = 1 x Pack of 2 E-Tips	20 Points = PRO 1x Pack of 3 Capsules; or Compact 1x Pack 2 Pods	25 Points = 1 x Battery

<u>Original</u>			
	Quantity		Quantity
Original 20mg E-Tips	<input style="width: 50px;" type="text"/>	Menthol 18mg E-Tips	<input style="width: 50px;" type="text"/>
Instant Use Tobacco (Battery)	<input style="width: 50px;" type="text"/>	Instant Use Menthol (Battery)	<input style="width: 50px;" type="text"/>

<u>CURV</u>			
	Quantity		Quantity
Tobacco 12mg E-Tips	<input style="width: 50px;" type="text"/>	Menthol 18mg E-Tips	<input style="width: 50px;" type="text"/>
Tobacco 20mg E-Tips	<input style="width: 50px;" type="text"/>	Instant Use Menthol (Battery)	<input style="width: 50px;" type="text"/>
Instant Use Tobacco (Battery)	<input style="width: 50px;" type="text"/>		

<u>Logic PRO Capsules (packs of 3) &amp; Device</u>					
	Quantity		Quantity		Quantity
PRO Device	<input style="width: 50px;" type="text"/>	Menthol 6mg	<input style="width: 50px;" type="text"/>	Tobacco 6mg	<input style="width: 50px;" type="text"/>
Berry Mint 6mg	<input style="width: 50px;" type="text"/>	Menthol 12mg	<input style="width: 50px;" type="text"/>	Tobacco 12mg	<input style="width: 50px;" type="text"/>
Berry Mint 12mg	<input style="width: 50px;" type="text"/>	Menthol 18mg	<input style="width: 50px;" type="text"/>	Tobacco 18mg	<input style="width: 50px;" type="text"/>
Blueberry 12mg	<input style="width: 50px;" type="text"/>	Strawberry 6mg	<input style="width: 50px;" type="text"/>	Vanilla 6mg	<input style="width: 50px;" type="text"/>
Cherry 6mg	<input style="width: 50px;" type="text"/>	Strawberry 12mg	<input style="width: 50px;" type="text"/>	Watermelon 12mg	<input style="width: 50px;" type="text"/>
Cherry 12mg	<input style="width: 50px;" type="text"/>				

<u>Logic Compact Pods (packs of 2) &amp; Device</u>					
	Quantity		Quantity		Quantity
Compact Device	<input style="width: 50px;" type="text"/>	Menthol 12mg	<input style="width: 50px;" type="text"/>	Tobacco 12mg	<input style="width: 50px;" type="text"/>
Berry Mint 12mg	<input style="width: 50px;" type="text"/>	Menthol 18mg	<input style="width: 50px;" type="text"/>	Tobacco 18mg	<input style="width: 50px;" type="text"/>
Cherry 12mg	<input style="width: 50px;" type="text"/>				

### Delivery options (Please Tick)

Billing address	<input style="width: 50px;" type="text"/>	Signed for	<input style="width: 50px;" type="text"/>	2-3 days	<input style="width: 50px;" type="text"/>
Alternate address	<input style="width: 50px;" type="text"/>	Unsigned for	<input style="width: 50px;" type="text"/>		

### For Internal use only

Operator	<input style="width: 100px;" type="text"/>	Date received	<input style="width: 100px;" type="text"/>
RDS Number	<input style="width: 100px;" type="text"/>	Date processed	<input style="width: 100px;" type="text"/>

## Responsible Disposal Scheme - Terms and Conditions

Claims can only be made when the point value has reached the minimum requirement.

Points must be in multiples of 20 or 25.

Points have no cash value and cannot be carried forward for subsequent claims.

Please send your used E-Tips, capsules, batteries and devices to the address below with a completed version of this form.

Logic Responsible Disposal Scheme Returns  
JTI, Virginia House  
Weston Road  
Crewe  
CW1 6GH  
United Kingdom

### **Returning goods**

To help us process your returns, please follow the below requirements:

#### **Do**

- ✓ Include a fully completed Responsible Disposal Scheme Claim Form
- ✓ Remove all outer packaging and boxes
- ✓ Remove rubber caps/seals
- ✓ Submit multiple claims together, limited to one parcel per month
- ✓ Securely package your goods (products that go missing in transit cannot be replaced)
- ✓ Ensure the correct postage is paid
- ✓ Please allow 10 working days for your claim to be processed and dispatched

#### **Do not**

- ✗ Use our pre-paid Returns Label
- ✗ Send mixed product types or brands together, please keep them separated.

Please note if the above requirements are not met we reserve the right to refuse your claim and/or reject receipt of your returned goods.

If you require assistance please get in touch with our Customer Contact Centre on **0800 112 3401**.